



## The Occidental Grand Aruba awards excellent employee service for the quarter

Since their opening in February, the general manager of the Occidental Grand, Mr. Miguel Eugene reports that they are very happy with their occupancy rates and the comments of the guests, particularly in regards to the service provided by their employees. Many of those working at the Occidental have been with the resort for many years through a number of incarnations, and on Friday afternoon, August 25, the employees, both old and new, received recognition and a celebration for a job well done.

The quarterly party is a regular event, and Friday's event honored the employees that delivered exceptional performance for the months of May, June and July. Each winner received a certificate, a bottle of wine, gift certificates from Little Switzerland or weekend stays at other resorts in Aruba, and a cash bonus.

Those recognized for their outstanding work as Employees of the Month for May, June, and July were Edilberto Talang in Food and Beverage, Rodrigo Morales in Maintenance and Danny Prado, Steward, respectively. Restituto de la Cruz of the Food and Beverage Service was named Supervisor of the Quarter.

Additional employees receiving mention for being "Most Mentioned," which is service for which the hotel received the most compliments from guests. These were Lisa Dammerman, Guest Services, Alfredo Lo, Beverage Department, and Javier Bedoya of the Fun Club, for the months of May, June and July.

In addition, the employees that set the best example to their colleagues in devotion to excellence in their work were also recognized, and they were Nubia Odor of the casino staff, Jane Dijkhoff in Accounting and Martha Linares in the kitchen.

In celebration, the entire staff enjoyed a very nice buffet from the kitchens of the resort, plus a show of a rather oriental flavor by members of the staff. Though their regular jobs are of a rather mundane nature, they proved to have quite some talent for the dance and culture of Japan. The afternoon's entertainment also included a taste of the acrobatics that are a part of one of the shows that are performed nightly for the hotel guests.

General Manager Miquel Eugene presented the awards with the assistance of the various supervisors of the departments of the winners. Congratulations from the staff of THE NEWS to all the employees receiving recognition for outstanding service, keep up the good work!